The Most Flexible Solution to Support Both Retail and Financial.

Being the ideal solution for off-premise environments, for both FI and retail operators, the Hero offers an advanced design and includes a user-friendly interface displayed on a 15" screen. This full Windows model can handle whatever transaction set you can dream up. Its sophisticated look combined with its high cash capacity make the Hero series a fantastic fit for both Retail and FI installs.

Features

Flexibility

The Hero accommodates both retail and FI stand-alone cash dispenser markets. The Hero accommodates both low and high traffic locations by having a optional 1000 note cassette configuration or a 2000 note cassette with up to three cassettes capacity.

Innovative Design

The Hero features a user-friendly interface displayed on a vivid 15" infinity screen with a sleek dark grey color scheme.

Security Options

Hyosung ATMs defend against physical and logical attacks with a combination of multi-level anti-skimming, locked-down operating systems, white-listing, and encryption. The MX5400 has an optional UL291 L1 rated safe to protect the machine when extra protection is needed. The MX5400 is also easily integrated with any monitoring solution to provide seamless data transfer for effective management.

Highest Availability

The Hero is designed to provide reliability that is unequaled in the market, with minimum maintenance and maximum uptime.

Standard Features

Dimensions (Business Hours Safe)

- Height: 56.7" (1,440mm)
- Width: 17.71" (450mm)
- Depth: 25.2" (640mm)
- Weight: 617 lbs (279.9 kg)

Environmental Conditions

- Temperature: 32°F – 104°F (0°C ~ 40°C)
- Humidity 25% – 85%

System Platform

- Windows CE Version
  - Microsoft Windows® CE 7.0
- Windows 10 Version
  - Microsoft Windows® 10
  - Hyosung BlueVerse™ XFS

Customer Interface

- 15" TFT LCD display (Windows CE version)
- 15" touchscreen (Windows 10 version)
- PIN Pad – PCI compliant
- ADA audio guidance – earphone jack
- Card Reader – DIP hybrid, EMV level 1,2   compliant, anti-skimming, anti-shimming card reader
- Lock type – no dial lock

Media Handling

- Spray type cash dispenser
  - 1,000 notes cassette CDU version
  - 2,000 notes cassette (up to 4)

Security

- Safe – UL291 business hour, UL291 level 1 (optional)
- Alarm – Seismic + Heat
- Locking Device – Electronic safe lock, Kaba mas cencon (optional)
- Security camera (face)
- USB camera

Printer

- 3.1" graphical thermal receipt printer

Power Supply

- AC 100V ~ 127V±10%, 200V ~ 240V±10% 50/60Hz

Additional Features

- Contactless – Integrated reader (via card, smartphone or smartwatch)
- Windows CE Version
  - Communication – TCP/IP
  - Supports 6 languages: English, Spanish, French, Japanese, Chinese, & Korean
  - Enhanced standard 1 emulation
  - Dynamic currency conversion (DCC)
  - Decimal point percentage surcharge
  - Communication – TCP/IP
  - Barcode (optional)
- Windows 10 Version
  - All above features
  - Denomination selection
  - Customizable screens via NBS software

*Subject to note quality and other variables

Note: Internal components may change with the introduction of new technology. Hyosung reserves the right to change the specifications of this ATM to accommodate the changes in technology.