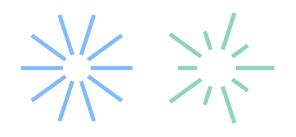
# HYOSUNG INNOVUE



# BlueVerse Fleet

#### **Online Self-Service Operation Management Software**

Achieve successful ATM operations through increased uptime, cost savings, and service quality improvement.



**Maximize Operational Efficiency and Improve Your Fleet Availability** 

Even with a small fleet of machines, the right information can mean the difference between running at peak efficiency and losing customers due to avoidable downtime. If you're managing a large fleet, this problem only intensifies. BlueVerse<sup>m</sup>Fleet self-service management software is engineered to monitor individual machines, and the overall state of your network in real-time.

# High Efficiency & Availability

# $\bigcirc$

# Realtime Tracking & Monitoring

Receive instant updates on all self-service terminals, no matter where you are. Quickly view device performance and respond to faults faster than ever.



#### Remote & Centralized Management

Managing a self-service fleet has never been easier. Quickly control and update terminals from anywhere to reduce costs and maximize efficiency.

			(	!
_	÷	÷	_	

#### Advanced Rule-based Management

Bringing intelligent systems into the way you view and manage your fleet allows for a more efficient allocation of resources and self-service operations.

## <u>ып</u> 8

#### Intelligent Business Reporting

Access information the way you want. Utilize customizable reporting to stay up-to-date on fleet operations and acquire the very best in business insights.

### **Intelligent Fleet Operation & Management**

1	Fault Management	<ul> <li>Realtime incident detection and reporting of entire self-service fleet</li> <li>Configurable dashboard and rule-based assignments for more efficient fault analysis and resolution</li> </ul>
2	Service Call Management	<ul> <li>Easily report and track all service calls to achieve greater efficiency in incident management</li> <li>Automated ticketing processes with mobile app connectivity brings streamlined service call processes</li> </ul>
3	Journal Management	<ul> <li>Automated analysis of detailed e-Journal transaction data</li> <li>Quickly view transaction performance and sort devices by vendor, model, transaction type, and more</li> </ul>
4	Remote Control Management	<ul> <li>Remote control and access allows for easy terminal management and device reset, file upload/download, and software distribution</li> <li>Features such as file segmentation and server thread pooling enables easier file transfers during large network traffic</li> </ul>
5	Asset Management	<ul> <li>Systemize device information such as serial number, install location, name of model and supplier, terminal parts, and more</li> <li>Easy to manage software versions, O/S information, and maintenance history</li> </ul>
6	Reporting	<ul> <li>Enhance business intelligence and service insights through configurable reporting</li> <li>Easily glean information such as fault reports, terminal performance and availability, and much more</li> </ul>