

Privacy Notice

Last Updated February 9, 2024. Nautilus Hyosung America, Inc., (Hyosung) on behalf of itself and subsidiaries and worldwide affiliates, appreciates that privacy is important to you, and is committed to protecting the confidentiality of Personal Information, which is defined as information that is identifiable to an individual person. The Hyosung web site at www.hyosungamericas.com (the "Site") provides you with information about Hyosung, its products and services, and in certain circumstances, allows you to purchase Hyosung products or services or sign up to receive further information about Hyosung. In order to provide you with access to this information about Hyosung, and the ability to purchase products and services offered by Hyosung, including through the Site, certain Personal Information is collected from the individuals we deal with, including visitors to the Site. This Privacy Notice is designed to inform you about the types of information that are collected, as well as our use of such Personal Information, and sets forth the guidelines Hyosung uses in protecting your privacy. This Privacy Notice applies to all Personal Information collected by Hyosung, including through your use of the Site, any other Hyosung site that is linked from www.hyosungamericas.com, as well as your use of Hyosung social media web sites and pages, including without limitation, YouTube™, Facebook®, LinkedIn®, Twitter®, Instagram®, and Google+™. which are all included in the definition of "Site". This Privacy Notice shall also be deemed part of the Hyosung's Site Terms of Use.

This Privacy Notice describes the types of personal information that Hyosung collects in connection with this Site. Hyosung gathers personal information and distributes this information only within Hyosung in an effort to meet your needs and respond to your information requests.

We note that if you are a Hyosung employee, contractor, supplier, customer or other partner, the use and protection of Personal Information may be subject to additional contractual obligations between us, including without limitation, additional Hyosung policies, such as the Hyosung's Code of Business Ethics.

Personal vs. Non-Personal Information

Personal Information: Personal information may be collected from you as you use the Site, or from other sources. Personal information generally is information that personally identifies you in some way(s). Examples include your name, address, birth date, email address, phone number, other data collected when purchasing our products or services, education, employment, credit card, or other credit information. Additional examples include information submitted through our call centers, by joining a mailing list, by participating in social media events, contests or surveys, and signing up for email alerts or distributions. If you submit personal information to us, including during your visit to this website, you are choosing to provide us with your personal information and you agree that it will be used to provide the information, products or services that you request (including information on additional products and or services which Hyosung reasonably thinks may be of interest to you) and you consent to Hyosung's

use of your personal information to improve or market Hyosung's products or services. Hyosung does not knowingly request or collect personal information from any person under the age of 16 and we ask that any individual who is under the age of 16 to refrain from using our Site or submitting any personal information.

Non-Personal Information: Non-personal information includes general information about your visit to the Site that is not personal information or does not personally identify you. Hyosung's web server will monitor general use of the Site and for improvements to the Site, our products, and services. Similarly, cookies provide non-personal information, which allows us to track the anonymous use of our Site, including use and traffic statistics each time you visit by placing small data files placed on your hard drive by the Site. Cookies also make the Site more convenient and easier to navigate for you, but they do not collect personal information. Cookies can be 'session cookies', which are deleted when you close your browser. You can disable or reject the use of cookies, by modifying the appropriate settings on your browser. Note that by doing so, you will likely not enjoy the full functionality of the Site.

Use, Disclosure and Protection of Personal Information

It is Hyosung's intention to obtain personal information only by fair and lawful means, and to use the personal information to service your needs and requests. We may also use personal information to process an order made through the Site, including shipping and returns of such order, and for organizing and submitting customer satisfaction reviews. We may also use such personal information to support marketing for our products and services and to enhance the content and use of our Site.

As a global company, in order for Hyosung to provide our products and services, we may need to share your personal information with other companies within the Hyosung group and/or transfer your information to other countries. We will always seek to ensure that it is kept secure and only used in accordance with your instructions and agreed purpose.

We may collect personal information in preparation of entering into a formal agreement. Such information might be used to conduct searches and background checks.

Further, we may use and disclose personal information to the extent necessary to comply with laws, regulations, court orders, government agencies or investigations and similar legal instructions, to resolve disputes, and to protect Hyosung's rights and property. Additionally, we may also contract with other third parties to provide services, such as shipping, payment processing, contact verification, market research, and organization of promotions, or other subcontractors; however, we will provide these contractual parties only with the personal Information necessary to perform the work for which they were contracted. In such cases, Hyosung and such a provider have agreed the necessary terms as required by law.

Hyosung will not sell personal Information to any third party and we will take commercially reasonable efforts to maintain the confidentiality of such information, in accordance with our contractual obligations as well as in compliance with those laws applicable in the countries in which we conduct business (and you should be aware that laws in all jurisdictions are not the same, and that some may have stricter requirements than others). Further, to protect your personal information from unauthorized access and use, Hyosung maintains physical, electronic, and procedural safeguards, and requires those to whom we disclose personal information to do the same.

Hyosung will retain your personal Information only for so long as it is needed to support the overall purpose for which we collected the information.

Hyosung may use third party service providers, to help analyze how users use the Site. By visiting this web site, you are agreeing to our use of cookies for these purposes.

Hyosung may process personal related Data on its servers, which are located in countries all over the world. Therefore, Hyosung may process your data outside the country in which you are living (including but not limited to the USA).

Your Control Over Marketing Communications

Your Personal Information may be used to provide you with information regarding additional opportunities and information about Hyosung products and services; and accordingly, by providing such personal information, you consent to such use. However, to the extent required by law, we will provide mechanisms for opting out of mass marketing communications targeted by personal Information we have collected or otherwise obtain consent in the manner required by applicable law. These mechanisms will normally be available on the relevant email or web site, but you may always notify us at the address specified below under "Contact Us". Requests to opt out of communications based on data controlled by third parties must be made through the third party. Notwithstanding the foregoing, there may be some jurisdictions requiring stricter opt-in versus opt-out mechanisms relating to these types of communications and we will comply with the applicable laws in such locations.

External Links; Public Social Media

This Site may provide links to other third-party websites, including social media sites. These links are provided to you for your convenience only, and you access them at your own risk. Even if the third party is affiliated with Hyosung, if you choose to use these links, Hyosung is not responsible for the conditions or results of use, privacy policies or practices, or the content of such external links or the person or entity responsible for them. You should review the applicable terms of use and privacy Notice

provisions of such third-party websites before using them.

Furthermore, any information you submit in a public forum or social marketing site that is publicly available (such as a chat room, public posting or blog, whether or not sponsored by Hyosung) can be read, collected, or used by us as well as others, and could be used to personalize your experience. You are responsible for the information you choose to submit through these media, and although we attempt to monitor user-posted content, such user-posted material is not subject to this privacy statement. Use of any Hyosung-related social media or marketing site may also be subject to additional policies and terms of use, which you should review before posting any such public information.

Other Hyosung Sites

As specified above, this Privacy Notice is applicable to all Personal Information collected by Hyosung from this Site, as well as from other sources. However, other Hyosung websites may have their own respective privacy Notice or other privacy-related terms posted. Those other privacy terms and conditions shall apply to privacy-related issues regarding that other site and the use of any services, functionalities or other offerings made in connection with that other site and this Privacy Notice shall not apply in such circumstances.

Amendments to this Privacy Notice

Hyosung may amend this Notice at any time by posting a revised version on this Site, without providing prior notice to you. Any such amendment will be effective at the time it is posted unless a delayed effective date is expressly stated in the revised version. Your continued provision of personal information to us after such changes have been posted will constitute your acceptance of the changes.

Enforceability

In the event any of the provisions of this Privacy Notice shall be held to be unenforceable, the remaining provisions shall be unimpaired, and the unenforceable provision shall be replaced by such enforceable term or provision as comes closest to the intention underlying the unenforceable term or provision. This Privacy Notice shall be subject to and do not alter any other agreements you have entered into with Hyosung.

Complaint

If you feel that we have failed to deal with your Personal Information in accordance with this Notice, or the applicable privacy laws, please contact us at the contact details listed below so we have an

opportunity to resolve the issue to your satisfaction.

Our privacy specialist will:

- listen to your concerns and grievances;
- discuss with you the ways in which we can remedy the situation; and
- put in place an action plan to address your complaint and improve our information handling procedures if appropriate.

Contact Us

If you have any questions about this Privacy Notice, please contact us at:

[See Link](#)

Data Rights Request Form
Please complete Section A and B below.

To help us answer your Rights request, please be as specific as possible about the Data Right that you wish to exercise and give as much information as possible to help us respond.

You are legally entitled to a response regarding your request within 45 days of Nautilus Hyosung America Inc. receiving your request. However, every effort will be made by Nautilus Hyosung America Inc. to address your request as soon as possible.

Section A - please complete this section

Full Name

Postal address

.....

.....

Telephone* (include area code)

Email*

* We may need to contact you to discuss your Data Rights Request

Section B - please complete this section

I,[insert name] wish to invoke my Rights on the personal data that I believe Nautilus Hyosung America Inc. retains on me as outlined below (please outline which right(s) within CCPA you are invoking include any relevant information to assist us).

.....

.....

.....

.....

.....

Signed.....Date.....

IMPORTANT NOTE FOR CUSTOMER: Please sign and date this form.

Please return this form to: **Nautilus Hyosung America Inc., Mandalay Towers II, 225 E. John Carpenter Freeway, Suite 1000 Irving TX 75062**

Checklist: Have you checked: (For Internal Use Only)	Yes	No
Is the Data Right Request Form completed in full?	<input type="checkbox"/>	<input type="checkbox"/>
Verified identity and verified security questions via a phone call to the requester.	<input type="checkbox"/>	<input type="checkbox"/>
Data Rights Request Form is signed and dated.	<input type="checkbox"/>	<input type="checkbox"/>